

VISITOR GUIDE



Welcome to Energy Northwest

Welcome to Energy Northwest. We look forward to your visit with us. Please use this guide to help make your time at our facilities and in the Tri-Cities more enjoyable. In this guide, you will find additional information about Energy Northwest as well as directions, what to do in case of an emergency and our policies.

Energy Northwest is a public power, state joint operating agency headquartered in Richland, Washington. Chartered in 1957, our membership consists of utilities and municipalities from across the state.

Our nuclear, hydroelectric, wind, solar and battery storage projects deliver more than 1,300 megawatts of reliable, affordable, environmentally responsible electricity to the Northwest power grid. We continually explore and develop new generation opportunities while offering a wide range of energy services. Energy Northwest owns and operates Columbia Generating Station, Nine Canyon Wind Project, Packwood Lake Hydroelectric Project and White Bluffs Solar Station. EN also owns and operates the battery storage at the Horn Rapids Solar, Storage and Training project.

Visit www.energy-northwest.com for more information on how more than 1,000 men and women of Energy Northwest provide a clean energy future for our members, the Pacific Northwest and for our customers through our energy generation projects, products and services.

Our Mission

Providing our public power members and regional customers with safe, reliable, cost-effective, responsible power generation and innovative energy and business solutions.

Our Vision

Leading the clean energy transformation for the regional public power community.

Our Core Values

Safety first
Pride in all we do
Service to others
Excellence in performance
Leadership at all levels

If you have questions or concerns prior to or during your visit, call or email your Energy Northwest contact or:

Energy Northwest Public Information Line 509-372-5000.





Policies

Since our projects are operating electrical generation facilities, there are a number of safety rules and guidelines in place to ensure maximum benefit from your visit. All visitors to Columbia Generating Station must read and adhere to the following:

Access

Each visitor must be added to the visitor log prior to arrival by their EN host employee. For access to Columbia Generating Station's protected area, badges must be requested in advance. Each person must have some form of picture identification. For U.S. citizens, a valid driver's license or passport are acceptable forms of identification. All foreign nationals must have a valid passport with them.

Clothing

Energy Northwest dress code is business casual. If you will enter a radiologically controlled area of Columbia Generating Station, additional clothing requirements follow. It is important that you wear natural fiber clothing rather than polyester or acrylic, which are typically found in the nylon in slips or windbreakers; acetates in coat linings; polyester or cotton/poly blends in slacks and shirts; panty-hose; and wool/polyester blends in slacks and suits. Corduroy is also unacceptable. Examples of acceptable materials include 100% cotton such as Dockers® slacks, wool or denim.

Blue jeans for warehouse workers, janitors, laborers, craft are acceptable. Blue jeans may be worn by all other employees on Thursdays or as designated by management. Dresses, skirts and city shorts must be worn with tights or leggings. If not, then they must hit right above the knee while standing.

Work attire considered unacceptable includes items ripped or unkempt; containing obscene or discriminatory words or pictures; advertising alcoholic beverages, drugs, drug paraphernalia, or tobacco products; and see-through garments, bare midriff/backless tops, tank tops, low-cut blouses and low-rise pants.

Shoes

Leather uppers are preferred for safety reasons. Tennis shoes, high heels, sandals and shoes with open toes or heels are not allowed outside of Energy Northwest office areas.

Cameras and cell phones

Cameras and cellular telephones are allowed at all our projects with the exception of Columbia Generating Station's protected area due to heightened security. These items may be left in your vehicle, at your workstation or with your escort if you need to enter restricted areas.

Restricted items

Certain items are prohibited on all Energy Northwest property, which includes the parking lots and vehicles in those lots. Prohibited items include firearms, ammunition, explosive devices, incendiary devices, self-defense sprays (such as mace), alcoholic beverages, street drugs and non-prescription controlled drugs. Prescription drugs and overthe-counter medications are allowed. Pets, with the exception of services dogs, are also not allowed.

Tobacco use

Tobacco use is only permitted in designated tobacco use areas.



Reaching Energy Northwest



Directions to Columbia Generating Station from Tri-Cities Airport

For a direct driving path to the site, take I-182 west toward Richland to the 240 west (Exit 4) By Pass Highway. Continue to North Power Plant Loop.

For Richland accommodations take I-182 west toward Richland to Exit 5B, George Washington Way. The mileage from the airport to Columbia is approximately 27 miles. The address is 76 North Power Plant Loop, Richland, Washington 99354.

Directions to Multipurpose Facility from Tri-Cities Airport

Take I-182 west toward Richland to Exit 5B, George Washington Way. Travel along George Washington Way for 5.4 miles. The building will be on your right. The address is 3000 George Washington Way, Richland, Washington 99354.

Directions to Morrison Energy Center from Tri-Cities Airport

Take I-182 west toward Richland to exit 5B. The address is 345 Hills St. Richland, Washington 99352.

Directions to Industrial Development Complex/White Bluffs Solar Station from Tri-Cities Airport

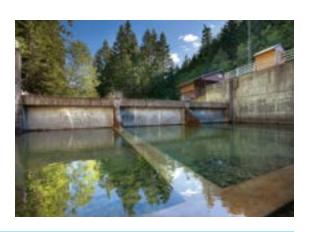
Take I-182 west toward Richland to Exit 5B. To bypass the city, take I-182 west to Exit 4. The mileage from the airport is approximately 25 miles. The address is Building 4, South Power Plant Loop, Richland, Washington 99354.

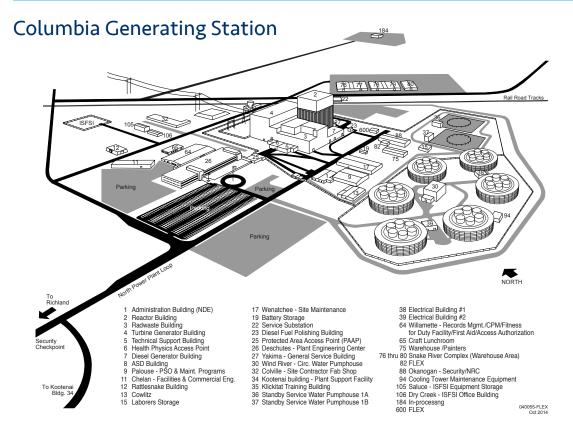
Directions to Nine Canyon Wind Project from Oregon (headed north) or Washington (headed south) on Interstate 82

From I-82 take Locust Grove Exit and head east for approximately seven miles on CR 397. Turn right on Nine Canyon Road (heading south). Follow Nine Canyon Road for approximately four miles. The paved road will turn to gravel. Look for the operations and maintenance building on the right. Drive around to the front of the building and check in. The address is 92308 Nine Canyon Road, Kennewick, Washington 99337.

Directions to Packwood Lake Hydroelectric Project from US-12

Take US-12 west via Exit 31 toward Naches/ White Pass. From US-12 turn left onto Snyder Road then right onto Powerhouse Road. The address is 179 Powerhouse Road, Packwood, Washington 98361.





In Case of Emergency

Columbia Generating Station

Call ext. 2222 from any Energy Northwest telephone or 509-377-2222 from your cell phone to report fire/smoke, medical need or a toxic hazard. The call will be answered in the Columbia Generating Station Control Room and appropriate action will be taken. When reporting any emergency, give your name, location and nature of the emergency.

Should you hear an alerting tone over any of our public announcement systems, listen to the message that immediately follows for directions. If the instruction is to evacuate, proceed to the nearest exit without hesitation. If a steady siren tone is heard, you should immediately evacuate and proceed off the site to the Energy Northwest Office Complex assembly area at the side of the building. The building is located at 3000 George Washington Way. Refer to the map opposite this page.

If you are at other Energy Northwest facilities outside of Columbia, the Industrial Development Complex or White Bluffs Solar Station, call 911 to report an emergency. Give the dispatcher any information you can to assist in determining the proper response. If the instruction is to evacuate a building, proceed to the nearest exit without hesitation.

If you are unsure what to do or where to go, ask your host, escort or other employee what you should do and where to assemble.

Energy Services & Development Energy Northwest Office Complex, Nine Canyon Wind Project and the Packwood Lake Hydroelectric Project

Call 911 to report an emergency. Give the dispatcher any information you can to assist in determining the proper response. If the instruction is to evacuate a building, proceed to the nearest exit without hesitation. If you are unsure what to do or where to go, ask your host, escort or other employee what you should do and where to assemble.

Industrial Development Complex/ White Bluffs Solar Station

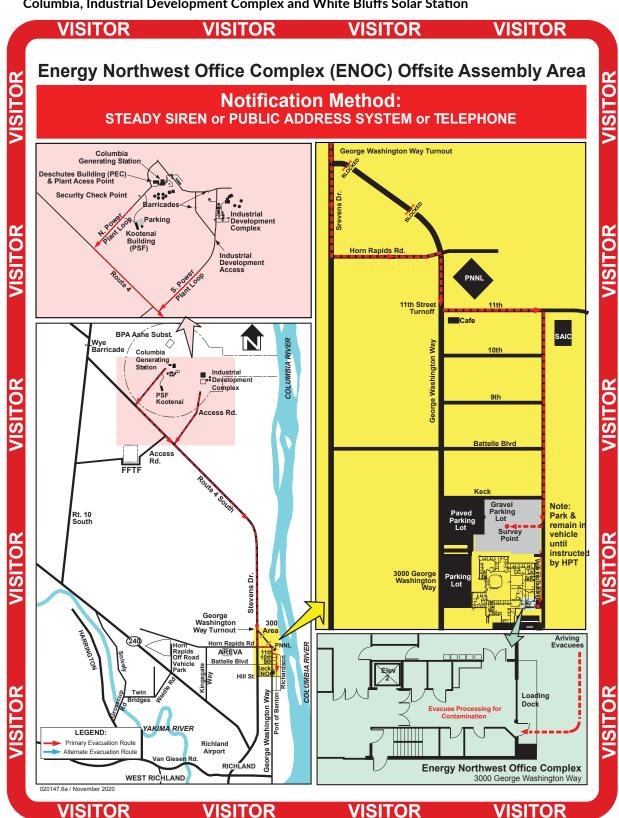
At the Industrial Development Complex, call ext. 2222 from any Energy Northwest telephone or 509-377-2222 from your cell phone, to report fire/smoke, medical need or a toxic hazard. The call will be answered in the Columbia Generating Station Control Room and appropriate action will be taken. When reporting any emergency, give your name, location and nature of the emergency. After notifying the Control Room, call ext. 1124 or 509-377-1124 to notify IDC staff of the emergency.

Should you hear an alerting tone over any of our public announcement systems, listen to the message that immediately follows for directions. If the instruction is to evacuate, proceed to the nearest exit without hesitation. If a steady siren tone is heard, you should immediately evacuate and proceed off the site to the ENOC assembly area at the side of the building. The building is located at 3000 George Washington Way. Refer to the map opposite this page.

If you are at other Energy Northwest facilities outside of the IDC, White Bluffs Solar Station or Columbia Generating Station, call 911 to report an emergency. Give the dispatcher what information you can to assist in determining the proper response. If the instruction is to evacuate a building, proceed to the nearest exit without hesitation. If you are unsure what to do or where to go, ask your host, escort or other employee what you should do and where to assemble.

Evacuation Route

Columbia, Industrial Development Complex and White Bluffs Solar Station



Energy Northwest Facts

Headquarters

Richland, Washington

Employment Figures

Approximately 1,000 full-time employees

Projects and Services

- Power operations and maintenance services
- Environmental and analytical laboratory services
- Equipment calibration services
- Project development
- Demand-side management services
- Transportation electrification

To learn more visit our website:

www.energy-northwest.com











