

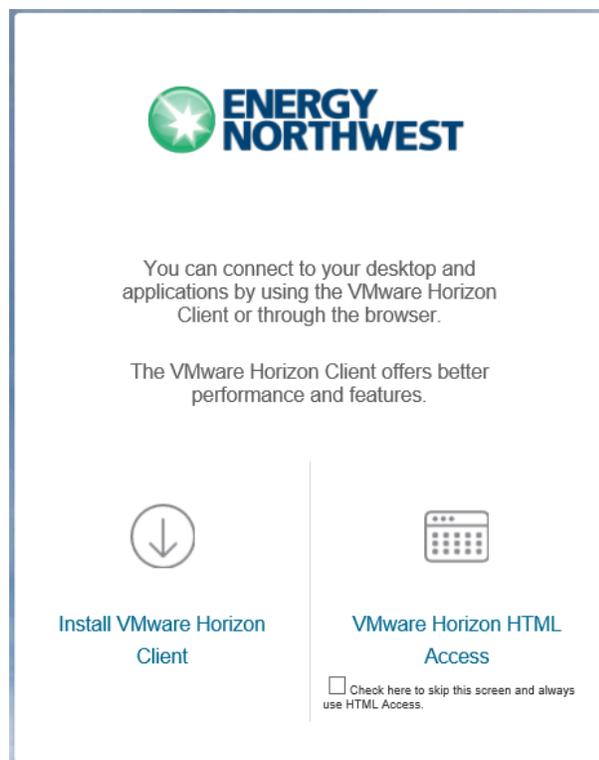
VMWARE HORIZON (VIEW) CLIENT INSTALLATION

General Information

- The VMware Horizon system provides access to a HTML5 client that can be accessed by selecting the VMware Horizon HTML Access at the link below, and it does not require a client to be installed.
- The full Horizon (View) client installation is recommended for home machines for best performance.
- The HTML 5 client may be used, with a compatible browser, to access the site from Hotels, Kiosks, or other systems that may not allow the full client to be installed.

Installation Process

1. **LAUNCH** a Web Browser
AND ENTER the path below: <https://view.energy-northwest.com>
2. **SELECT** Install VMware Horizon Client



NOTE: The “VMware Horizon Client for Windows” is the recommended version for Windows operating systems, including Windows 10.

NOTE: The “VMware Horizon Client for Windows 10 UWP (Universal Windows Platform)” has limited functionality and is NOT recommended.

3. **SELECT** the “Go to Downloads” link for the appropriate operating system (e.g., select “Go to Downloads” for the “VMware Horizon Client for Windows”).

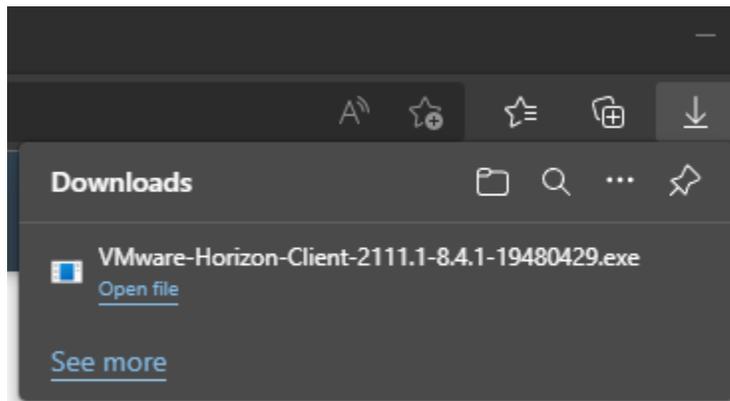
The screenshot shows the VMware Customer Connect website. The main heading is "Download VMware Horizon Clients". Under "Select Version:", a dropdown menu is set to "HORIZON 8". The text below explains that these clients allow connection to a VMware Horizon virtual desktop from various devices. A "Read More" link is provided. On the right, there is a "Product Resources" sidebar with links to "View My Download History", "Product Info", "Documentation", "Horizon Mobile Client", "Privacy", and "Horizon Community". At the bottom, a "Product Downloads" section contains a table with columns for "Product" and "Release Date".

Product	Release Date	
VMware Horizon Client for Windows		
VMware Horizon Client for Windows	2022-03-15	GO TO DOWNLOADS
VMware Horizon Client for Mac		
VMware Horizon Client for macOS	2022-03-15	GO TO DOWNLOADS
VMware Horizon Client for Linux		
VMware Horizon Client for 32-bit Linux	2021-01-07	GO TO DOWNLOADS
VMware Horizon Client for 64-bit Linux	2022-03-15	GO TO DOWNLOADS

4. **SELECT** Download Now.

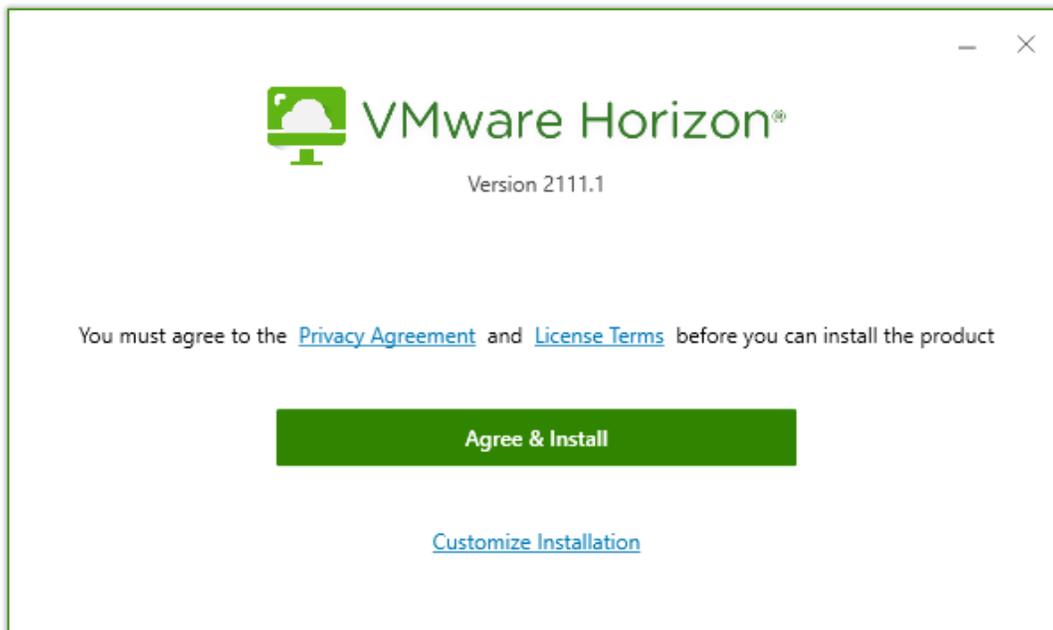


5. IF prompted,
THEN SELECT Open File or Run.



6. **SELECT** Customize Installation.

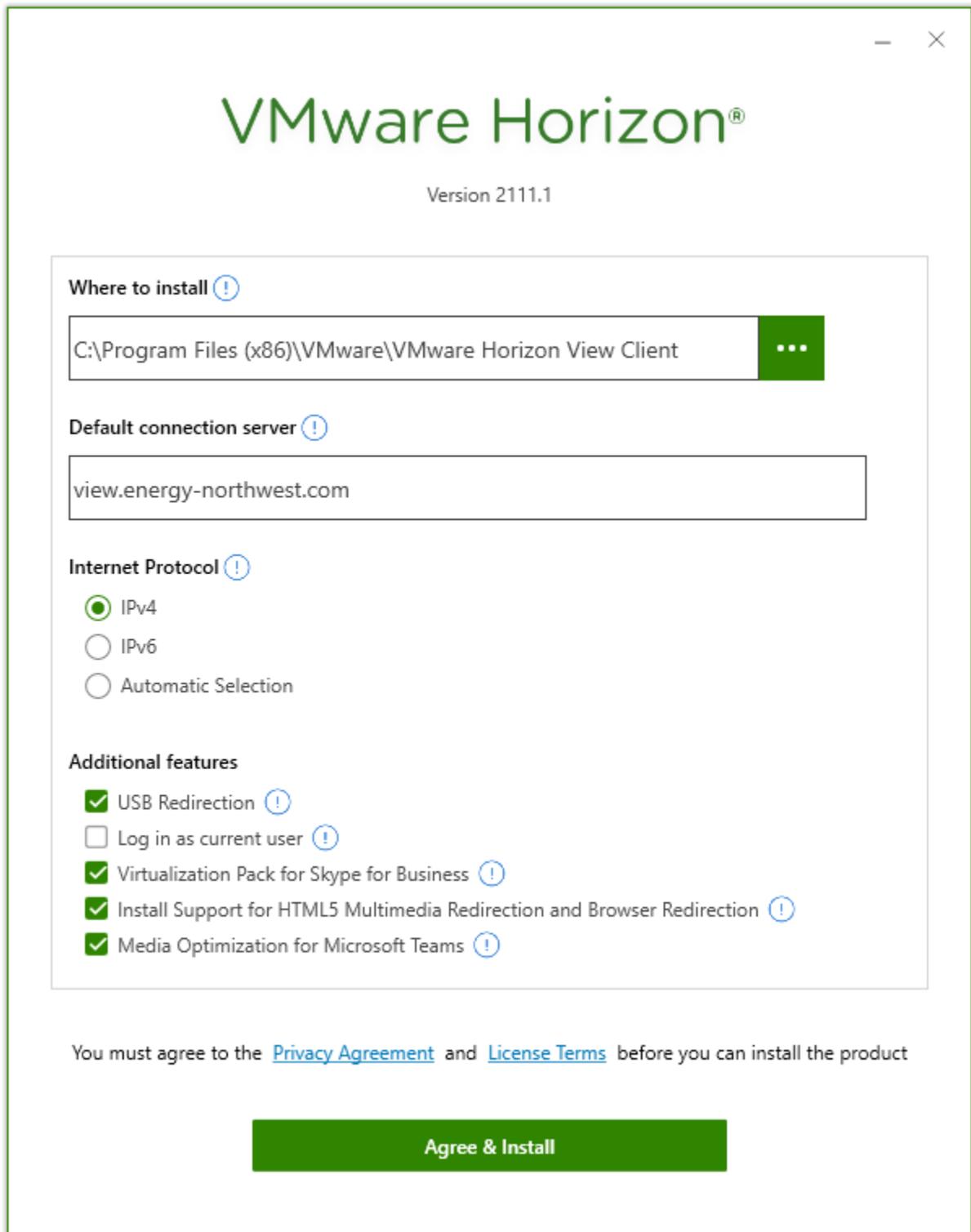
NOTE: A Customized installation is recommended to enable Teams performance improvements.



VMWare Horizon (View) Client Installation and Logon Process

7. **VERIFY** the Set default to “Log in as current user” option is not selected.
8. **VERIFY** Virtualization Pack for Teams is selected.
9. **ENTER** view.energy-northwest.com in the Default Connection Server field.

10. SELECT Agree & Install

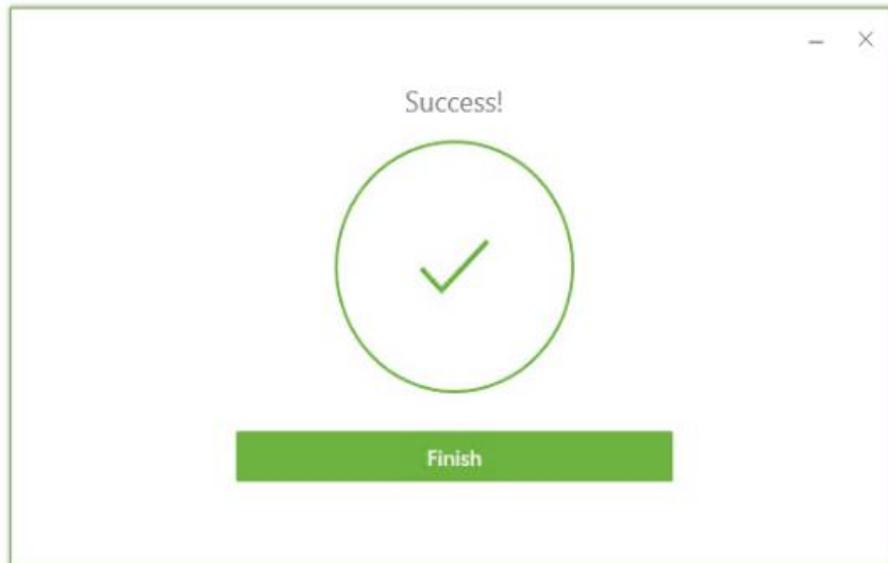


The screenshot shows the 'Agree & Install' step of the VMware Horizon installation process. The window title is 'VMware Horizon®' with 'Version 2111.1' below it. The main content area is divided into several sections:

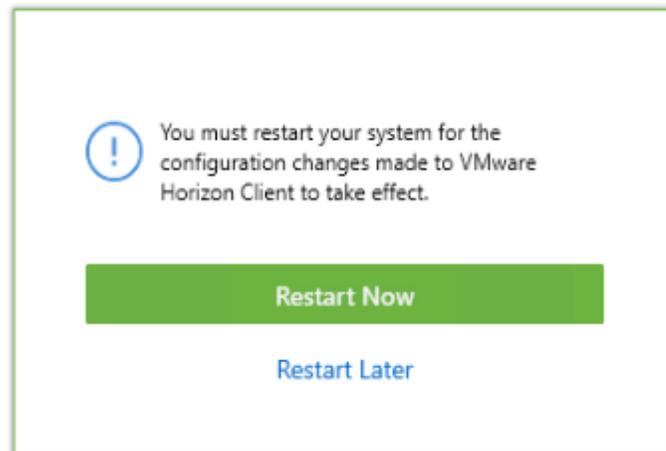
- Where to install**: A text box contains the path 'C:\Program Files (x86)\VMware\VMware Horizon View Client' with a green ellipsis button to its right.
- Default connection server**: A text box contains 'view.energy-northwest.com'.
- Internet Protocol**: Three radio buttons are present: 'IPv4' (selected), 'IPv6', and 'Automatic Selection'.
- Additional features**: Four checkboxes are shown, all of which are checked: 'USB Redirection', 'Log in as current user', 'Virtualization Pack for Skype for Business', and 'Install Support for HTML5 Multimedia Redirection and Browser Redirection'. 'Media Optimization for Microsoft Teams' is also checked.

At the bottom, a message states: 'You must agree to the [Privacy Agreement](#) and [License Terms](#) before you can install the product'. Below this message is a large green button labeled 'Agree & Install'.

11. **SELECT** Finish.

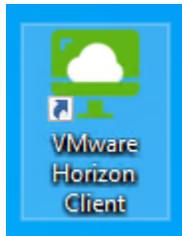


12. **SELECT** Restart Now.



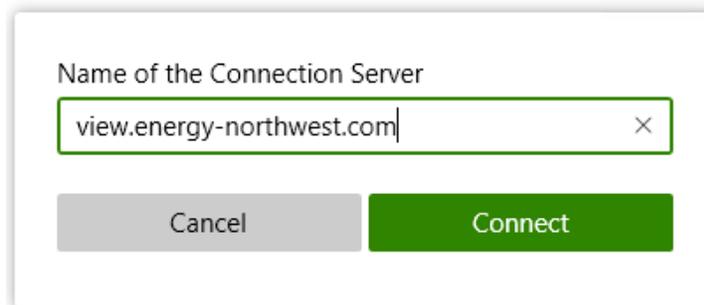
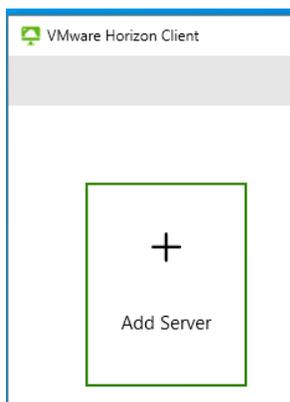
VMWARE HORIZON (VIEW) AND RSA TOKEN LOGON PROCESS

1. **RUN** the VMware Horizon client.

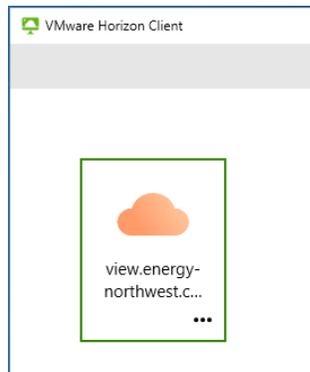


NOTE: The Add Server option may not appear if view.energy-northwest.com was entered as the default connection server during the client installation.

2. **IF** this is the first time executing the VMware Horizon Client and view.energy-northwest.com does not appear,
THEN SELECT Add Server
AND ENTER view.energy-northwest.com in the Connection Server field
AND SELECT connect.



3. **IF** this is not the first time executing the VMware Horizon Client
THEN SELECT view.energy-northwest.com.



4. **ENTER** your username.
5. **ENTER** RSA passcode from the RSA SecurID App or on demand PIN.
6. **CLICK** Login.

https://view.energy-northwest.com

RSA Enter your RSA SecurID user name and passcode.

User name

Passcode

Cancel Login

7. **ENTER** your password AND **CLICK** Login.

https://view.energy-northwest.com

[Greyed out field]

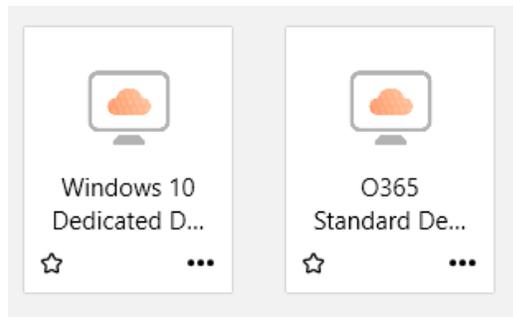
Enter your password

[Dropdown menu]

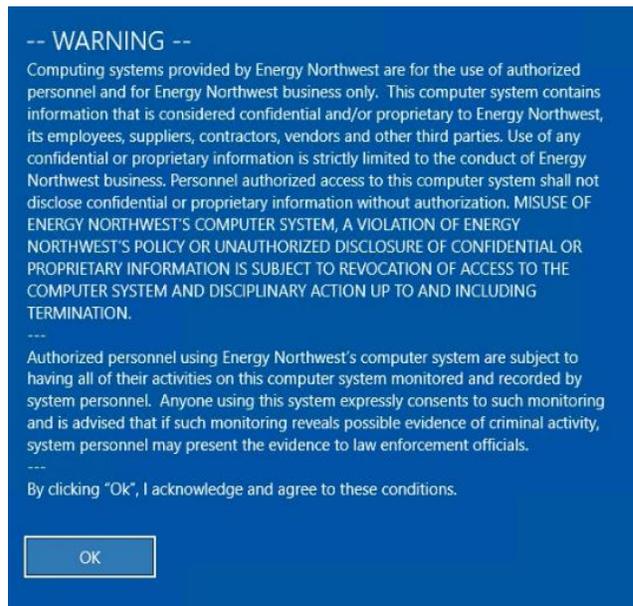
Cancel Login

8. IF prompted, THEN **SELECT** a desktop.

NOTE: A desktop may automatically appear and you may not be prompted.

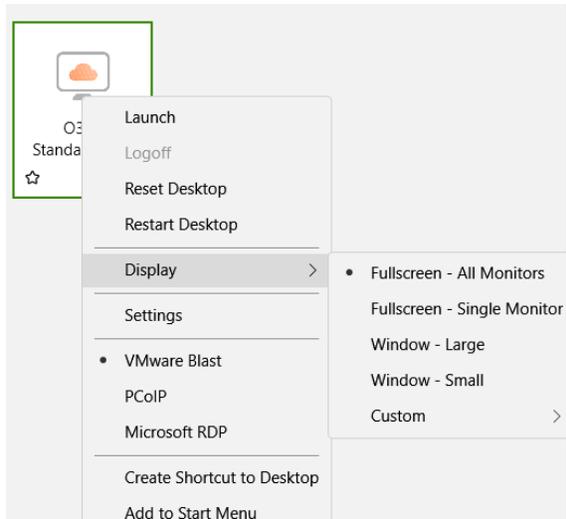


9. **SELECT** OK to acknowledge the Energy Northwest legal disclaimer.

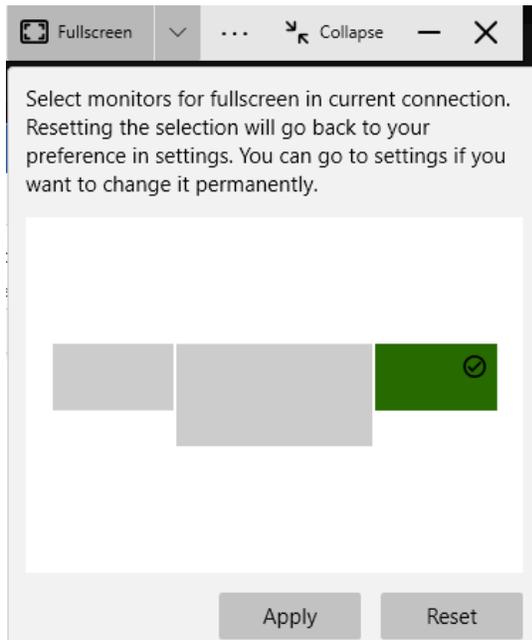


10. IF the monitor or resolution needs to be adjusted, THEN RIGHT CLICK the desktop before logging in.

11. **SELECT** the Display option AND SELECT the preferred monitor and display settings.



NOTE: By default, Horizon View will use All Monitors. Settings may be adjusted under the Full Screen drop down menu option. The All-Monitors options will use full screen on all desktops. The Fullscreen option will use one monitor full screen. You may also select the resize windows button and adjust the screen resolution by dragging the border of the session to your preferred size. The maximize button will resize to full screen.



END

END

